



May 15, 2023

Re: Q&A responses for 22-RFQ-0508 Request for Quotations for 508 Compliance Services

1. Will the client provide the alternative text (“alt text”) for images, or will Dexis require the contractor to write the alt text?

Answer: The contractor may be requested to write the alt text. If an offeror provides alt text writing services, please include rates.

2. Are digital signatures acceptable for the RFQ paperwork?

Answer: Yes, digital signatures are acceptable.

3. What is the Reference Number and Project Name to be included in Annex A: Offeror Size Self Certification Form.

Answer: Reference Number: 23-RFQ-0508

Project Name: Request for Quotation for 508 Compliance Services

4. Will any of the documents requiring Section 508 remediation services include scanned pages needing Optical Character Recognition (OCR)?

Answer: Dexis does not anticipate the need for OCR.

5. Will any of the documents require fillable form fields?

Answer: Dexis does not anticipate the inclusion of fillable form fields.

6. Will the Section 508 remediation services require manual remediation work such as color contrast fixes, fixing use of color issues, fixing layout issues such as repeating headers for tables, etc.?

Answer: The documents that Dexis submits for remediation may include the need for manual remediation work such as color contrast fixes, fixing use of color issues, fixing layout issues such as repeated headers for tables, though we typically make those fixes in-house. If an offeror provides manual remediation services, please provide rates accordingly.

7. Will the Section 508 remediation services include providing alternative text for images?

Answer: Remediation services requested may include providing alternative text for images. If an offeror provides alt text services, please include rates.

8. What is the projected volume of pages requiring remediation review per year?

Answer: The average number of pages requiring remediation p over the past few years was roughly 4000 pages per year. Dexis anticipates a similar average volume per year. However, please note that Dexis may be awarding a BPA to one or more successful offerors for this work.